

TESSA HERMAN

Mediator since 2014

Civil Mediation Council Registered Member

SPECIALIST AREAS: PERSONAL INJURY, CLINICAL NEGLIGENCE

“We had been acting for a client who had been injured through the negligence of a doctor. The case had gone on for many years without a breakthrough. Through Tessa’s skills, after a long day, the case settled, providing finality for all sides. Tessa was fair and respectful towards our client, eliciting helpful information. We would recommend Tessa as a mediator.”

PROFESSIONAL

Tessa is an experienced Personal Injury Solicitor having qualified in 1998. She trained at leading personal injury law firm, Irwin Mitchell in both Personal Injury and Clinical Negligence developing a particular expertise in high value Claimant Catastrophic Injury cases especially brain injury in both adults and children, securing numerous multi million pound awards both in and out of Court. She was well regarded as an expert in this particular field by counsel, experts and rehabilitation professionals gaining accreditation through APIL as a Fellow.

In 2012 Tessa left Irwin Mitchell to set up her own legal consultancy, providing expert legal support to firms with Complex Injury litigation including Clinical Negligence on a consultancy basis. She is now a Non-Practising Solicitor.

Tessa qualified as an Accredited Civil, Commercial and Workplace Mediator in 2014. In 2015, she joined London School of Mediation providing accredited mediation training and coaching worldwide. She is now a Director of London School of Mediation.

In 2021 she qualified as a Special Educational Needs Mediator, mediating in excess of 100 disputes between parents and Local Authorities.

MEDIATION EXPERIENCE

Recent mediations include:

- Clinical negligence – negligent plastic surgery. Resolved.
- Clinical negligence – mismanagement of diabetes resulting in loss of vision.

Resolved

- Clinical negligence – failure to diagnose cancer resulting in death.
- Clinical negligence – Neonatal death.
- Clinical negligence – death + secondary victim claim.
- Clinical negligence – failure to investigate a DVT.
- Clinical negligence – orthopaedic surgery.
- Clinical negligence – mismanagement of psychiatric illness resulting in suicide
- Clinical negligence – misdiagnosis resulting in fatality
- Personal injury – sports injury, dental injury
- Workplace dispute between 2 doctors.

QUALIFICATIONS

- London School of Mediation May 2014
Accredited Civil & Commercial Mediator
- College of Law, York 1995- 1996
Legal Practice Course (Commendation)
- University College of Wales, Aberystwyth 1992 – 1995
LLB Hons. Degree 2:1

FEEDBACK

- ‘Tessa was simply excellent. She had prepared well, connected with the Claimant/family immediately and was able to break the deadlocked parties.’
- ‘Tessa was a great facilitator, everything was clear, straightforward and any apprehension felt before the process was quickly dispelled.’
- ‘Tessa is very even handed and hard working. A settlement was reached which was great.’
- ‘Tessa is a most effective organizer and communicator. She has first class interpersonal skills.’
- ‘Tessa was patient and non-judgmental throughout.’
- ‘Through Tessa’s skills, after a long day, the case settled, providing finality for all sides. Tessa was both fair and respectful towards our client, eliciting helpful information.’
- ‘Tessa was very calm and reassuring. The mediation went well and she would go over where we were to help the process’.
- ‘Tessa was great during the whole process. Very clear in communication before and during the mediation. Made us very comfortable and helped us in coming to a conclusion.’
- ‘I have worked with Tessa for over 10 years or more on the most complex personal injury cases. She is not only an excellent lawyer but also a most effective organiser and communicator. She has first class inter-personal skills.’

FINALLY, TESSA HERMAN COMMENTS:

“Having seen first-hand how protracted and emotionally costly litigation can be, I am a firm believer that mediation is the best alternative. Being approachable and able to communicate in the most difficult of situations enables me to work with all manner of participants to help them find their way through the often apparently intractable cases to a settlement”.